

## **2021 Impact Report**





## **Mission Statement**

The Berkeley Food Network seeks to end hunger and poor nutrition by using innovative, community-centered solutions to build a more sustainable, resilient, and equitable food system.

## **Values**

Community
Sustainability
Collaboration
Innovation
Equity



When we founded the Berkeley Food Network in 2016, we wanted to know how many people in Berkeley and Albany were experiencing food insecurity. A review of the data showed us that 24,000 people—one in five of our neighbors—needed help getting enough food on their tables to live active and healthy lives. We made a commitment, then and there, to become an organization that could reliably provide nutritious food to anyone in our community who needed it.

We doubled down on that commitment in March 2020 when the COVID-19 shelter-in-place order was put into place. As many of you already know, we were able to triple our work in two months to serve 5,000 people a week, thanks to the generous outpouring of support from our community. And in 2021, because of our community's ongoing support, we continued to reliably provide healthy food to a growing number of people every week, turning no one away. At the end of 2021, we were feeding over 6,000 people a week.

With that commitment came the realization that, in order to continue to do our work into the future, we would need to build a BFN that would be sustainable. agile, and flexible enough to deal with any contingency that came our way. In 2021, we hired new staff, created better and more efficient processes for our warehouse operations, and diversified our food sourcing streams.

We also realized that, to build a truly sustainable organization, we would need to deepen our commitment to our values, centering them in all the decisions we made. We continued to build out our client-centric services, seriously addressing nutrition insecurity, providing more equitable access to desired foods, and providing dignified distributions at times and places convenient to our clients. We became involved in the circular economy by purchasing more of our food locally and supporting food businesses that use sustainable practices. We moved toward full staffing, adding well-paying jobs with benefits to our community. We honored the environment by becoming an Alameda County Certified Green Business, sourcing food from four local farms using sustainable practices, and recovering 660,000 pounds of edible excess food that would otherwise go to waste, preventing 575 metric tons of greenhouse gas emissions.

You can read more about what we accomplished in 2021 and the vision we have for moving forward in this report. We want to ensure that everyone in our community has equitable and reliable access to the healthiest food, now and well into the future.

Co-Founder and Executive Director

Deborah Lewis

Board Officer, Chair



In 2021, your support ensured that the Berkeley Food Network was able to feed increasing numbers of our nutrition-insecure community members every week. We sourced more of the healthy foods that our clients find too expensive to buy, grew our food distribution partnerships, and began the work of building BFN into a healthy and sustainable organization, ready to meet the challenge of providing equitable access to healthy food to everyone in our community who needs it, no matter the circumstance. Learn more about how BFN grew our services last year and how we prepared for future growth.

## **Sourcing Program**

In 2021 we committed to diversifying our food sourcing, focusing on the types of healthy foods that our clients have difficulty accessing. We relied heavily on our robust Food Recovery Program and donations from local food producers for fresh and shelf-stable groceries as well as prepared ingredients that we use in our Hub Kitchen meals. We developed relationships with local farmers who use sustainable practices to ensure that we could reliably offer the fresh produce that nourishes our clients and, at the same time, support farming practices that nourish our local lands. And we sourced staple pantry, produce, and protein items inexpensively and at no cost from the Alameda County Community Food Bank.

### What We Did

- Sourced 1.9 million pounds of foods
- Developed relationships with four local farms that use sustainable practices to consistently provide fresh, seasonal produce to our clients.
- Collectively purchased hard-to-source items, such as cooking oil, seasonings, flour, and special holiday foods, with other food assistance organizations in our community.

### What We Learned

- Strong partnerships with local food producers and businesses are crucial to ensuring robust and consistent food sourcing for our programs.
- We have the capacity to recover enough food for our own programs and to share with other food-assistance organizations in our community.
- Many of the food assistance programs in the East Bay are excited to partner with us to source healthier, locally produced foods.

### What Comes Next

- Creating a full-time Sourcing Manager position.
- Growing our sustainable food purchasing practices and partnerships with local food producers and businesses. We will soon be receiving regular shipments of specialty Asian produce from ABIRC (Asian Business Institute and Resource Center) for our pantries.
- Becoming a food recovery broker and sharing the bulk of that food with more partners.
- Developing a collective purchasing group with other food-assistance organizations in Alameda County.





### **Food Recovery**

Donations from grocery stores account for a large portion of the food we recover. In 2021, we recovered 185,560 pounds of food through our partnerships with 9 local grocery stores: Berkeley Bowl, Trader Joe's, Safeway, Sprouts, Target, Middle East Market, Monterey Market, Village Market, and Market Hall. Through these partnerships we received a range of healthy foods, such as produce, meat, eggs, and prepared foods. We use this food for our own food distributions and our Hub Kitchen program. We also share a portion of it with other food-assistance organizations in our community. We will continue to expand our grocery store recovery sourcing in response to Senate Bill 1383.



# Sustainable Sourcing Program

During the summer of 2021, we sponsored a student intern at the UC Berkeley student farms in partnership with the Berkeley Food Institute. In return, we received produce from those farms. In this way we gained access to fresh locally and sustainably grown produce while, at the same time, helped those farms grow capacity and develop the farming skills of UCB students.





## **Preparation Program**

Once we recieve food in our warehouse, our warehouse team works diligently to prepare it for distribution. Recovered food is weighed and sorted by type and useability. It is then distributed through our pantry programs and those of our community partners. It is also transformed to create our ready-to-eat, vegetarian Hub Kitchen meals and hot meals for some of our unhoused program partners, which are prepared in a nearby rented kitchen space. Purchased and donated foods are weighed, checked into our warehouse inventory system, and properly stored. We rely heavily on our dedicated volunteers to do this work.

### What We Did

- Produced 35,875 nutritious vegetarian Hub Kitchen meals in our rented kitchen space using recovered food.
- Sorted and repacked thousands of donated eggs and thousands of pounds of recovered produce. We also repackaged bulk food such as flour, coffee, rice, and polenta for distribution through our pantry programs.
- Used nearly 5,000 hours of volunteer time to prepare food for distribution, the equivalent of 2-1/2 full-time staff.

### What We Learned

- Through careful handling and storage, we can use 90% of the food we recover.
- There are a lot of talented cooks in our community and many of them are happy to volunteer in our Hub Kitchen, consistently turning recovered food into delicious, healthy meals.
- As we grew, it was important to have appropriate staffing levels and create more professional warehouse procedures in order to do our work effectively and feed more people.

### **What Comes Next**

- Implementing Primarius, a robust inventory system designed for food banks to track where our food comes from, what we have in stock, and where it goes.
- Moving to a bigger kitchen, allowing us to bring on more volunteers to produce more Hub Kitchen meals.
- Continuing our focus on establishing proper staffing levels and improving operational procedures in our warehouse.





### **Hub Kitchen Program**

In our rented kitchen space, ½ mile from our warehouse, our Hub Kitchen manager leverages volunteer time and expertise to produce healthy vegetarian meals using recovered food. Some of these meals are then individually packaged and frozen and distributed through our own onsite pantry, our mobile pantries, to seniors in partnership with the City of Berkeley's Aging Services Division, and to our homebound clients. We also prepare meals for our partner Dorothy Day House to be served communally at their Horizon Transitional Village.



### **Warehouse Preparation**

In our warehouse, volunteers assist with the receipt, storage, and preparation of the foods we source for distribution. On any given day we will have recovered eggs, produce, and prepared items to manage, along with the foods we purchase. Volunteers prepare the inventory for our on-site pantry and BFN warehouse staff prepare food orders for pickup by and delivery to our food-assistance partners and for our Mobile Pantry distributions.





## **Distribution Program**

In 2021, we distributed food to our nutrition-insecure community members in a number of ways, but all of them relied on our network of partners. Our model of working through partnerships with organizations that best know their clients ensured that we were able to provide access to nutritious food to everyone in our community who needs it. Based on client feedback, we offered more of the nutritious foods our clients find most unaffordable.

We distributed food through our On-site Pantry and Mobile Pantry programs, our Redistribution (RDO) Program, and our Home Delivery Program.

### What We Did

- Increased the number of people we serve from 5,000 a week at the beginning of 2021 to 6,000+ a week by the end of 2021.
- Operated 39 Mobile Pantries across Berkeley and Albany. Converted 18 of our Mobile Pantry distributions from pre-packed grocery bags to farmers market style client-choice distributions, allowing clients to choose the types and amounts of foods that work best for their households.
- Added 37 new RDO partners who sourced food for their own programs through our warehouse.
- Delivered groceries and frozen meals regularly and reliably to 43 homebound clients, mainly seniors.

### What We Learned

- Clients are less interested in the typical shelf-stable pantry foods that are inexpensive and easy for them to purchase. They need better access to more expensive healthy foods, such as highquality protein and fresh produce.
- Mobile pantries allow us to reach food to people in Berkeley and Albany who might not otherwise be able to access the foods they need but cannot afford.
- Many food assistance programs in northern Alameda County are operating on tiny budgets and welcome access to the healthy foods they can source at no cost through our warehouse.

### What Comes Next

- Expanding our Mobile Pantry program to reach more nutrition-insecure residents closer to where they live.
- Surveying our clients to learn more about what foods they need and the best ways to get it to them.
- Adding new RDO partners and working with all our RDO partners to increase their capacity.
- Mapping client addresses to identify areas where mobile pantries could be implemented for more accessible food distribution.





### Redistribution Organization Program (RDO)

Our RDO program became official in June 2021. In partnership with the Alameda County Community Food Bank (ACCFB), we were able to start offering ACCFB-sourced foods to other food-assistance organizations in Berkeley and Albany. In addition, we also provided them with recovered foods, donated foods, and collectively purchased foods. Our partners were able to shop at our warehouse or order larger amounts of food for pickup or delivery. These organizations used this food for their own pantry and prepared meal programs.



### **Mobile Pantry Partners**

In 2021, we partnered with the Career Technical Education (CTE) programs at Berkeley High School, Berkeley Technology Academy, and Albany High School to run mobile pantries open to the public at their school sites. Berkeley Food Network provided the food and oversight and the students ran the pantries under the supervision of their faculty and staff. In this way, the students were able to serve their nutrition-insecure neighbors and, at the same time, learn how to take responsibility for serving their neighbors in a thoughtful and reliable manner. Clients of these pantries regularly expressed their gratitude and appreciation for the kind treatment they received from the students.





Our work would not be possible without our dedicated volunteers. In 2021, over 570 unique volunteers worked over 13,000 cumulative hours across all our programs. These dedicated individuals worked in our kitchen, sorted through produce, drove around Berkeley picking up and dropping off food, served our clients at our on-site and mobile pantries, and much more! We are endlessly grateful for our volunteers' generosity and their dedication to our mission. Thank you!









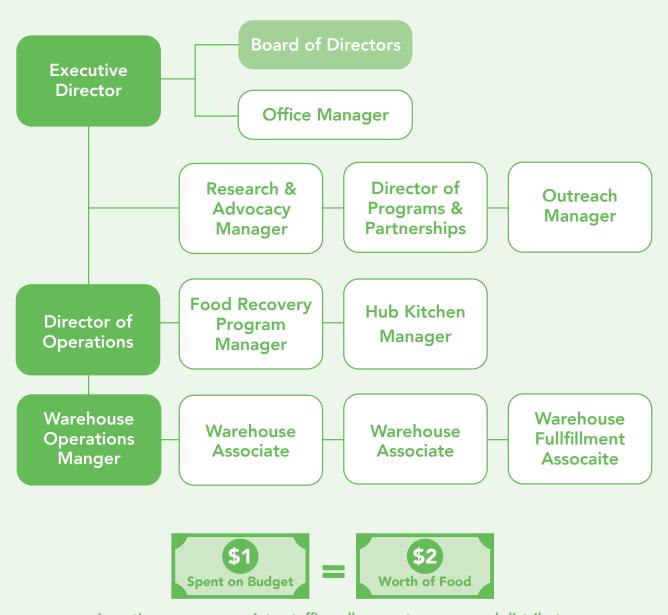
A client gave me a gift during the holidays, all bundled up in fancy giftwrapping. While it sounds like a simple gesture, it really drove home to me that the people who use our services get to know us volunteers when we come out consistently, and it's gratifying to see that we're appreciated by them for our time and efforts.







In 2021, our staff grew from 8 to 12 employees. While our staffing costs accounted for 52% of our expenses in 2021, our larger staff helped us feed more people. Being fully staffed allowed us to source more free and low-cost food, to safely and efficiently manage that food in our warehouse, to add new distribution partnerships, and then distribute that food to over 6,000 individuals every week. We could have not done this without our amazing staff.



Investing more money into staffing allows us to source and distribute more food. Our total budget in 2021 was \$1,438,000, whereas the total value of all food secured was \$3,173,000. That means that for every \$1.00 spent on our budget, we were able to secure \$2.20 worth of food.



### **Parris Williams**

### **Director of Operations**

Parris joined BFN in October of 2020 as our Warehouse Coordinator. She brought desperately needed warehouse experience to an organization that was growing faster than we had ever imagined we could. BFN's warehouse became calm and orderly under Parris' capable hands as she created new systems for efficiency and safety. Although professionalizing the warehouse was a monumental task, Parris not only rose to the challenge, but, in the process, ensured that BFN would thrive into the future. Today, BFN employs five full-time warehouse staff, and Parris, now our Director of Operations, oversees our Warehouse Operations Manager as well as all three Program Managers. Her exceptional skillset and experience allow her to focus simultaneously on the big picture and the nuts-and-bolts of operations, making her an indispensable asset to BFN's continued growth and service to our community.

### **Grace Liao** Food Recovery Program Manager

Grace has been a full time employee at BFN since August 2020. Originally from the Chicago area, she was a rising senior at Carleton College in Minnesota when she first joined BFN for a summer internship in 2019. Upon graduation, she returned to California and to BFN, initially joining staff as administrative support before taking on the role of Food Recovery Manager. Under Grace's guidance, BFN's Food Recovery Program has grown its impact many times over, creating lasting ecological change and sourcing thousands of additional tons of food for our community. We're proud to announce that in 2022, Grace has been promoted to Sourcing Program Manager, sourcing not just recovered food, but also growing our Responsible Food Sourcing Program. We know she will bring the same drive and talent she shows for recovering food to our ethical and local food sourcing initiatives.



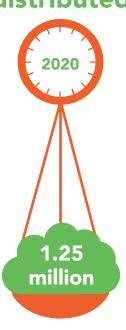


### **Number of People Served a Week**





# Pounds of food distributed





Value of Food Distributed





# Mobile Pantry Partnerships and Distributions





2020 2021

**Pounds of Food Rescued** 





**Number of Meals Supplied from Hub Kitchen Program** 





**Greenhouse Gas Emissions Prevented** 









Albany High School

Bay Area Community Services

Berkeley Adult School

Berkeley Arts Magnet

Berkeley City College

Berkeley Drop In Center

Berkeley Youth Alternatives

Berkeley High School

Bridge Church

Berkeley Technology Academy

City of Berkeley, Aging Services

City of Berkeley, Environmental Health

City of Berkeley, Meals on Wheels

City of Berkeley, Nutrition Services

City of Berkeley, Office of Emergency

City of Berkeley, Public Health

Consider the Homeless!

Chefs to End Hunger

Cragmont Elementary School

Dorothy Day House

Downtown Streets Team

**Emerson Elementary School** 

Food Not Bombs, East Bay

Foodz

Franklin Preschool

Gateway

Good Shepherd Episcopal Church

Harriet Tubman Terrace

Help Berkeley

Indigenous Permaculture

John Muir Elementary School

Kerry's Kids

King Child Development Center

LIFE Elder Care

Longfellow Middle School

Lutheran Church of the Cross

Malcolm X Elementary school

McGee Avenue Baptist Church

MLK Jr Middle School

Multicultural Institute

North Berkeley Senior Center

Oxford Elementary School

**POOR Magazine** 

Redwood Gardens

Rosa Parks Elementary School

Ruth Acty Elementary School

Satellite Affordable Housing

Associates (6 sites)

Self-Help Hunger Program

Seneca Center

Seva Kitchen

South Berkeley Mutual Aid

South Berkeley Senior Center

Suitcase Clinic

Sylvia Mendez Elementary School

The Bread Project

Thousand Oaks Elementary School

UC Berkeley Food Pantry, Basic

**Needs Center** 

UC Village - The Bear Pantry

United for Health

Unity Within the Communities

**Urban Missions** 

Washington Elementary School

Where Do We Go Berkeley?

Willard Middle School

YMCA Head Start (3 sites)



We began working with the Berkeley Food Network in March of 2021 and have donated about 44,000 lbs of produce since then. We love working with BFN. They have great relationships with their clients. They are responsible and efficient.



### **In-Kind Donors**

Berkeley Bowl **Bread SRSLY** City of Berkeley CJ Distribution Cloverleaf Farm Cold Ice, Inc. Mehrdad Dokhanchy

Food Matters Again Fra'Mani Ed Hemmat Highwire Coffee Middle East Market Morrell's **Obour Foods** 

Petit Pot Prime Roots Real Good Fish Ritual Coffee Roasters SJ Distributors Spero Foods Sun Powered Foods





40.1% Individual Contributions

**34.3%** Non-Government Grants

15.2% Donated Commodities

**6.2%** Government Revenue

2.8% Program Revenue

.8% Corporate Giving

.6% Employer Match



38.2% Food Sourcing

18.6% Management

15.1% Food Distribution

9.4% Research & Advocacy

7.9% Hub Kitchen

**5.1%** Fundraising

4.0% Volunteering

1.7% Misc/unclassified



36% No-cost from ACCFB

33% Recovered Food

29% Purchased from ACCFB and other vendors

1% Donated Food

| Account Type        | 12/31/21      | 12/31/20     | % Change |
|---------------------|---------------|--------------|----------|
| Cash                | \$ 615,699.3  | \$602,120.72 | 2.3%     |
| Fixed Assets        | \$ 229,797.72 | \$177,135.65 | 29.7%    |
| Net Income          | \$44,923.5    | \$552,657.24 | -92.0%   |
| Grants Receivable   | \$599,905.48  | \$614,187.99 | -2.4%    |
| Public Support      | \$842,248.24  | \$696,261.18 | 20.9%    |
| Accounts Receivable | \$5,400       | \$0          | 100.0%   |
| Loans               | \$0           | \$0          | 0%       |



### 2021 Foundation Support-Non gov't

A&P Lesbian Fund of Horizons Foundation

Alameda County Community Food Bank

Altamont EAB

Bay Area News Group Share the Spirit

Bayer Fund

Crescent Porter Hale Foundation

Kaiser East Bay Benefits Program

Oakaland-Berkeley Assocaition of

Realtors

Sunlight Giving Foundation

### **2021 Government Support**

CalRecycle

State of California COVID Relief

StopWaste

### **Business and Corporate Donors**

Amazon Smile

Deacon Construction

G&C Auto Body, Inc.

LaunchDarkly

North Berkeley Wealth Management

Perforce Foundation

Prins Chiropractic

Star Grocery

### **Revcovered Foods Donors**

Acme Bread

Agni

Benchmark Pizza

Berkeley Animal Care Services

Berkeley Bowl Main

Berkeley Bowl West

Berkeley Humane Society

Berkeley Mutual Aid Gleaners

Blue Apron

**Bread SRSLY** 

Cheeseboard Collective

Clif Bar

Cloverleaf Farm

Cost Less Inventory Services

Daily Bowl

Daily Bread

Double Rainbow Ice Cream

Earl's Organic Produce

**Ecology Center** 

Edible Schoolyard

Emeryville 4H

Firebrand Artisan Breads

Flik Cafe (at Bayer Campus)

Food Matters Again

Fournée Bakery

Fra'Mani Handcrafted Foods

Frog Hollow Farm

G & C Auto Body

Good Eggs

Green Gulch Farm

Highwire Coffee Roasters

Imperfect Produce

Kensington Farmers Market

La Crepe a Moi

La Farine — Boulangerie Patisserie

Market Hall

Merritt College Garden

Middle East Market

Mission Community Market

Monterey Market

Morell's Bread

Nippon Industries

Oakland Botanical Garden

Obour Foods

Olson Family Farms

Pak-N-Save

Passione Pizza

Peerless Coffee

Petit Pot

Pizza Matador

Prime Roots

Ralph Hawley Center (YMCA)

Rebbl

Replate

Revolution Foods

Ritual Coffee

**RSV Farms** 

Safeway

Grand Lake Farmers Market

San Francisco Wholesale Produce

Market

Semifreddi's Bakery

Sol Root Farmers Collective

Spero Foods

**Sprouts** 

Star Meats

States Coffee x Bread Sun Powered Foods

Sweetgreen

**Target** Thistle

Town Kitchen Trader Joe's

Triunfo Foods of California

UC Berkeley Dining Hall

UC Gill Tract Community Farm

**UC Berkeley Student Farms** 

Urban Adamah **Urban Remedy** Village Market

Whole Foods

Zero Grocery

**Employer Matching Gifts** 

Adobe

Agilent

Anonymous Employer

Apple

Autodesk

Blue Shield of CA

Clif Bar

Chevron

Comcast

**CSAA** Insurance Group

Dropbox

**Durfee Foundation** 

F5 Networks

Franklin Templeton

Fremont Group

Genentech

Google

Instacart

Intel

Kazan-McClain Partners' Foundation

Lam Research

Microsoft

Network for Good

NortonLifeLock

Pfizer

PG&E

Price Waterhouse

S&P Global

Salesforce

SiriusXM

Strategic Economics, Inc.

T-Mobile

**VISA** 

**VMware Foundation** 

Religious and Community **Organizations** 

Berkeley MLK Celebration

Berkeley Rotary Endowment

Center for Food, Faith, and Justice (at McGee Avenue Baptist Church)

National Residence Hall (NRHH),

Golden Bear Chapter

St. Clement's Episcopal Church

**Individuals and Family Funds** 

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Anthony Acosta

Richard Adam

Sally Adams

**Emily Ahlvin** 

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Madeleine Scott

Pat and Merrill Shanks Nancy Thomas and Chris McLean Vita Wells Leah Shellada Susan Thompson Jonathan Wexler Alex Shusterman Elizabeth and Jim Thomsen Bob and Lisa Whalen Garret Thunen Brad Whitaker and Maureen Sullivan Andrew Sigal Dana Whitaker Samuel Silberstein Megan and Marcus Thygeson Randi Silverman and Alan Tafapolsky John and Mary Tibbetts Barbara-Sue and Lynn White Amrita Singhal and Michael Tubach Sharon Tiller and Lowell Bergman Colleen Whitney and David Smith Elly Skarakis Carter Tomassi Noah Wiener Gregory Wikler and Deborah Tellier Skoble-Schiller Family Margie Tostado Lucy and Tim Smallsreed Kenneth Train Pamela Wilder Corless Smith Elsa Tranter Karolyn Wilhelmsen Michael and Shirley Traynor Margaret Smith Roger and Nancy Williams Henry Trevor and Elizabeth Werter Irit and Josh Winston Anne and Jay Smith Ann Smulka and Rob Blackburn Laura Truffaut Marjorie Winter Alison Tucher and Charles Dyke Mark Sopp Steve Wolan Unkown name Bruce Spath Theresa Wong Nikki Van Ausdall Ruth and Scott Spear Angie Won Sriram Srinivasan Catherine Varnau Kathy Yang Matteo Visconti di Oleggio Traci Stanley Yiaway Yeh Diana Staring and Larry Hobel Kathryn and Robert Vizas Mary York Jenifer Steele and Arthur Ogus Amanda von Moos Kara Yount Sally Stevens Gail Wagner Jaz Zaitlin and Mark Nienberg Simone Stickler Joan Wallstein Andrea Zeppa Washburn Charitable Fund Larry and Elizabeth Strain Ellen and Irving Zucker Christina Strong Elisabeth Watson and Nigel Blair-Johns Judi Sui Douglas Watts Joann Sullivan Sara Webber and Leif Brown Tomiye Sumner Annette Wegscheider Peter and Pat Sussman Gary Weimberg **Eve Sweetser** Joanna Weinberg and David Levine Janet Tam and Kit Ratcliff

Kristin Weinberger

Carolyn Weinberger

Adam Weisberg

**Alexander Weiss** 

Brian Weiner and Andrea Mock

Leslie Teicholz and Leif Haase

Alana Theriault and Chuck Desmarais

Deborah Tatto

Debbie Tenenbaum



The relationship we've established with Berkeley Food Network has been a boon in so many ways. The most obvious being the ability to recover the volume of usable food we didn't even realize was recoverable! Our staff is happy knowing that the food we recover is going to help those in the community that are in need, the program raises the morale of the teams working to fill the pallets and the enthusiasm behind their efforts helps to lift spirits across the company.

In addition to the practical elements of food recovery, our partnership with Berkeley Food Network has sparked additional conversations and new efforts to improve how we do business and evaluate our contributions to the community. Since we started working with BFN,

- we've re-evaluated our existing solar energy systems and are looking into upgrades that will make our business more energy efficient.
- we will soon have 8 high speed charging stations (in addition to the two stations we have already) to encourage our customers to drive electric and charge while they shop.
- working with the city of Berkeley to find ways to reduce the use of plastics, by educating consumers and encouraging them to use reusable bags for produce and bulk items.

All initiatives that we'd been thinking of, but that received a big push now that we're working with BFN.

BFN's team has been amazing as well—such a dedicated hard-working group of people—we are grateful for their partnership!



#### –Chi Dixon,

Marketing and Communications Manager, Berkeley Bowl



### **Deborah Lewis**

Chair

### **Dona Boatright**

Co-Founder and Vice-Chair

#### Rana Gidwani

Treasurer

### **Susan Choy**

Secretary

#### Chuck Fanning

Co-Founder and Board Member

#### Kate Campbell King

Co-Founder and Board Member

#### Allen Carr

**Board Member** 

#### Gilda Malek

**Board Member** 

#### Mirna Cervantes

**Board Member** 

#### Patrice Ignelzi

**Board Member** 

#### **Bob Whalen**

**Board Member** 

This list reflects board membership for fiscal year ending December 31, 2021.



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Warehouse Address 1925 Ninth Street Berkeley, CA 94710

berkeleyfoodnetwork.org

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I admire everything about your organization and can say you are truly original with the way you get things done. The volunteers are always exceptional people who genuinely care. The food that you provide is incredible. I can't tell you how wonderful it is to have high quality groceries and fresh produce. During rain or shine, you are always there. It's more reassuring than you can imagine to have help like this available. I want to thank you so much for helping me and my family through hard times. You've been there for us.

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-Anonymous Client